

FINASTRA

Finastra Customer Strategic Architect

Turning complex technology decisions into clear direction

Ensuring your corporate banking technology
remains optimized, resilient, and aligned to your
long-term strategic goals

**INNOVATING
FINANCE
TOGETHER**



Your dedicated Finastra solution and architecture expert, helping you reduce risk and maximize platform value

The Customer Strategic Architect (CSA) brings consistent leadership to help you navigate change, maintain platform integrity and support confident long-term planning

As corporate banking platforms evolve, complexity can increase, leading to reduced efficiency, higher risk, and decisions that may limit future scalability. A long-term architectural guide helps maintain alignment between technology choices and your strategic goals.

Ensuring your platform stays fit for the future

Modern corporate banking operations demand technology that adapts to new products, regulations, and customer expectations. The Customer Strategic Architect ensures your Finastra platforms continue to meet these needs sustainably and effectively.

Protecting and maximizing your technology investment

Without continuous oversight, technical debt and non-standard usage can build over time. The CSA helps safeguard your investment by promoting best practices and maintaining clean, upgrade ready architecture.

A trusted partner for strategic decision making

The CSA provides expert insight to help you make confident decisions across integration, expansion, modernization, and upgrade initiatives, ensuring each step supports long term success.

Turning complexity into clarity

With deep product knowledge and architectural expertise, the CSA helps your teams navigate challenges, reduce uncertainty, and maintain a clear path toward sustainable technology growth.

Whether you are preparing for a transformation program, navigating regulatory demands, planning an upgrade, or simply looking to reduce operational friction, the CSA ensures your platform continues to deliver reliable, long term value. With their support, your teams can move faster, with decisions grounded in architectural integrity and a deep understanding of Finastra's solution strategy.

Architectural expertise that guides every step of your journey

Your Customer Strategic Architect acts as a trusted advisor who ensures your Finastra solutions remain efficient, scalable, and ready to support future growth - giving you clarity and confidence across every stage of your technology lifecycle



Platform optimization & best practice

Helps ensure your solution is configured and used in line with recommended patterns to maintain long-term efficiency and stability.



Risk & complexity management

Identifies emerging risks and technical debt so issues can be addressed before they affect performance or upgrade paths proactively.



Roadmap & lifecycle alignment

Guides your technology decisions using insights from Finastra's product roadmap to ensure your platform evolves effectively.



Design authority & oversight

Maintains architectural blueprints, reviews key design decisions, and supports governance to ensure solution integrity over time.



Innovation & growth enablement

Accelerates adoption of new features, capabilities, and expansion initiatives by providing informed recommendations aligned with Finastra's product roadmap.

The value and outcomes for your organization

Sustainable success through strategic alignment, improved stability, and continuous innovation



Higher return on investment

Ensures your platform continues to deliver measurable value as your business evolves.



Lower total cost of ownership

Helps reduce rework, minimize unnecessary complexity, and improve the maintainability of your solution.



Stronger technology governance

Brings clarity and consistency to decision-making across projects, upgrades, and strategic initiatives.



Improved operational stability

Identifies architectural issues early, helping maintain reliability and reduce business risk.



Faster innovation

Enables quicker evaluation and implementation of new capabilities so you can take advantage of market opportunities sooner.

INNOVATING FINANCE TOGETHER

Finastra partners with customers to deliver reliable and secure mission-critical financial services software shaped by their needs and driven by innovation.

Contact us

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ID-88122 / 0326

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