FINASTRA

Factsheet - LaserPro cloud

LaserPro: Complete loan document management solution for financial institutions

Accelerate time to close loans with automated, compliant documentation that streamlines origination and helps you scale without increasing headcount.

Our LaserPro clients see:

50%
Reduction in frontline transaction errors

87%
Eliminate duplicate data entry

12%
Annual growth in commercial lending portfolio (over 3 years).

2X
Growth in loan portfolios

LaserPro keeps US Community Banks compliant with ever-changing regulations.

Day in, day out, it's reliable, secure and trusted.

Over 3,000 Community Banks, over 40% of the US market, count on LaserPro.

Every **2.2 seconds** another loan package closes through LaserPro.

INNOVATING FINANCE TOGETHER

These metrics outline examples of the quantifiable benefits realised by Finastra clients; results are not guaranteed and will differ for each client depending on current state and desired future state.

Financial institutions today face mounting pressure to deliver faster, more seamless lending experiences while navigating increasing regulatory complexity and rising operational costs. Borrower expectations continue to rise, with EY's Global SME Survey finding that 66% of SMEs want faster access to credit and 31% expect funding within three days.[1]

Yet many lenders still rely on manual workflows and legacy systems. Deloitte notes that reliances on aging lending platforms can create a significant competitive disadvantage.[2]

As BCG highlights, manual-intensive lending processes continue to reduce efficiency and customer satisfaction, making lending modernization increasingly important for institutions seeking to lower costs, accelerate decision-making, and remain competitive.[3]

LaserPro removes barriers for lenders by automating compliant documentation across all loan types — helping your institution eliminate manual friction, streamline workflows, and accelerate time to close with confidence.

LaserPro's core capabilities

LaserPro ensures rigorous quality control by managing, reviewing, and guiding document packages through to signing – aligning every step with the organization's compliance and operational standards.

Integration with you core banking system
Access borrower information and existing relationships instantly. LaserPro has integrations with over 70 core banking systems and LOS providers.

Fully compliant and accurate loan documents
LaserPro provides a proven loan document generation engine used by over 40% of U.S. community banks and credit unions to support accurate, compliant documentation across loan types.

Vendor service connectivity
Instantly pull credit data, flood certifications, and other third party-checks directly into loan files.

Customer lending profiles
Maintain a single, accurate source of borrower and collateral data to accelerate new loan requests, renewals, and cross-sell opportunities.

Pipeline visibility
Track loans through every stage with configurable statuses, audit trails, and clear process milestones.

Command and control over document policies
LaserPro enables quality document review between multiple parties, externally and internally.

50-65%
Lower Total Cost of Ownership

15-25%
Productivity increase without hiring additional FTE

99.99%
Azure uptime

1. EY, Global SME Survey 2025
2. Deloitte, The Last Mile of Digital Transformation: Why it's Time to Modernize Loan Servicing 2025
3. BCG, Three Strategies for Smarter Corporate Lending 2025

LaserPro cloud brings you a competitive advantage

Financial institutions are operating in a market where profitability is under real pressure. In fact, most community banks — 72% — say digital competitors are already cutting into their margins, signaling a shift in borrower expectations and the need for a faster, more modern lending experience.[2]

Against this backdrop, dependence on manual processes, on-prem maintenance, and traditional update cycles slow teams down and limit agility.

LaserPro cloud provides a modern user experience with web-based navigation, intuitive workflows, and enhanced data security. It is extensible with open APIs and also utilizes the Finastra 50-state network of legal counsel to ensure compliance at both the federal and state levels.

Finastra's LaserPro cloud offering provides access from anywhere on any device in order to meet borrower expectations, maintain market share and grow into the future.

A modern, intuitive lending experience:

- Web-based interface which is accessible from any device
- Faster navigation, improved usability, and simplified training
- Loan officers seamlessly coordinate with back-office, responding more quickly to borrowers by accessing and managing loan documents from anywhere

Innovation built in:

- Automatic updates, no servers, and no manual upgrades
- Access to Finastra's innovation marketplace for pre-integrated, market-leading appsdeveloped by Finastra and third parties.
- Open APIs enable extensibility
- All of the benefits of LaserPro, now accessible through a modern updated user interface

Lower operating costs:

- Cloud solutions eliminate the need for on-premise architecture and servers. No on-premise hardware, and no maintenance
- Reduce your IT overhead and better allocate your infrastructure resources to higher value tasks
- Faster deployment and smoother upgrade cycles

Bank-grade security:

- Enterprise-level encryption and multi-layer firewalls built on
- Microsoft Azure technology for maximum security resilience
- Have the full weight of Microsoft's experience to keep your documents and customer information secure

[2] 2024 CSBS Annual Survey of Community Banks.

LaserPro cloud elevates documentation management efficiency and profitability for Members Trust Federal Credit Union of the Southwest.

Members Trust of the Southwest Federal Credit Union has learned a reputation for quality products and exceptional customer service. They relied on Finastra's LaserPro document management solution to efficiently and compliantly manage the documentation and closing process, shorten loan lifecycles, and optimize the end-user experience.

The credit union concluded that the lower TCO, reduced technology burden and availability anytime and anywhere gave them a significant advantage to help them grow in a very competitive marketplace.

"Thanks to the automation and scalability that the LaserPro cloud platform provides, we've been able to drastically reduce our IT expenses and streamline processes with hands free system updates. We especially like the convenience of immediate access to every new feature and system upgrade Finastra delivers."

Jeff Forsgren
Chief Lending Officer, Members Trust of the Southwest Federal Credit Union

Visit us

1

Advanced compliance – built in

LaserPro's compliance capabilities ensure that loan documentation and processes meet all local, state and federal government requirements. With regular updates, a country-wide network of state and federal counsel and a compliance guarantee of up to $5 million, LaserPro ensures that you are always protected.

2

Complexity that evolves with your institution

LaserPro simplifies loan origination, processing and document preparation, allowing your financial institution to easily accommodate any type of loan, borrower or collateral structure. While simple and intuitive to use, LaserPro scales to support all possible lending situations.

3

Configure for maximum impact

LaserPro can be configured to suit any requirements through:

- Self-service set up and maintenance.
- Automation that reduces duplicate data entry and manual data entry errors.
- Integration with most core banking platforms and third-party data sources.
- On-premise or cloud deployment options.

Learn more at https://www.finastra.com/solutions/laserpro

Evolving LaserPro

LaserPro continues to advance to meet the needs of modern loan fulfillment, including long-standing integrations with flood, credit, and LOS providers that streamline the transfer of borrower and collateral data into the loan documentation.

The **LaserPro Conductor** add-on module further enhances LaserPro by providing additional flexibility in how document packages are managed — such as reordering documents, adding supplemental documents, and configuring additional signers. Conductor extends LaserPro's document-management capabilities for institutions seeking deeper customization and workflow control.

Learn more at:
www.finastra.com/solutions/laserpro-conductor

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