

Corporate Channels Assist.AI

Experience effortless transaction management with our co-pilot

Seamlessly populate data using voice commands and navigate through queries with natural language. It's as simple and intuitive as having a conversation.

Features

Assist.AI is a generative AI-powered virtual assistant embedded in Finastra's Corporate Channels platform. It delivers conversational support and provides real-time insights for corporate banking users.

-  **Conversational interface**
Natural language and voice-enabled prompts for intuitive engagement.
-  **Extendable knowledge base**
Incorporates bank-specific documentation and terminology.
-  **Contextual guidance**
Pre-trained on Corporate Channels manuals to deliver accurate, operational help.
-  **Cloud - agnostic architecture**
Supports any AI service, including Azure, OpenAI, and GCP.
-  **Single Sign-On**
Seamless access within Corporate Channels without extra logins.
-  **Prompt configuration available**
Customizable prompts to anticipate user needs and streamline interactions.

Benefits

-  Instant access to information via text or voice prompts
-  Faster decisions with real-time insights
-  Lower support costs with self-service AI
-  Personalized, contextual user experience