

Community Financial Services Bank Counts on LaserPro to Support Flexible, Compliant Lending

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LaserPro lets us support unique, non traditional loan needs while keeping our documents compliant, giving us the flexibility to serve every client effectively."



Mandy Bradley
Senior Secondary
Market Underwriter
Community Financial
Services Bank

Community Financial Services Bank (CFSB), a \$1.4B regional institution rooted in Kentucky since 1890, is dedicated to providing value, service, and innovative financial solutions to its communities. With a strong commitment to efficiency, accuracy, and evolving technology, the bank has relied on LaserPro for decades to manage a diverse portfolio of in house residential and commercial loans.

"LaserPro has been part of our operations since 1997, and it remains essential as we continue to expand the types of lending solutions we offer," explains Mandy Bradley, Senior Secondary Market Underwriter at CFSB. "Its flexibility allows us to support clients whose needs don't always fit traditional products."

LaserPro's ability to handle non standard, out of the box loan structures has become a defining advantage. "We have so many unique loan scenarios that can't go through the secondary market. LaserPro gives us the framework to build tailored products that still maintain compliance," Bradley shares.

As CFSB prepares to migrate from on premises LaserPro to LaserPro Cloud, efficiency and modernization are key drivers. "Moving to the cloud

will streamline updates, reduce internal maintenance, and open the door for more seamless integrations—similar to what we've experienced with our other Finastra solutions," she notes. "We know what the cloud can deliver because we've already seen the speed and automation gains with Mortgagebot LOS and POS."

Finastra's customer support continues to be a cornerstone of CFSB's experience. "The Finastra team is always there for us. Our representatives know us personally, pick up the phone, and help us problem solve quickly," Bradley adds. "That relationship makes a world of difference."

About Community Financial Services Bank

Founded in 1890, CFSB operates eight branches across Kentucky and is committed to investing in its communities through personalized service and modern financial solutions.

About Finastra

Finastra provides the industry's most comprehensive end to end lending solutions, empowering financial institutions to streamline operations, strengthen compliance, and grow efficiently with LaserPro.



**INNOVATING
FINANCE
TOGETHER**