

Mortgagebot Empowers Astra Bank with Seamless Automation and Enhanced Efficiency in Lending Operations

//
Mortgagebot seamlessly streamlines our operations and help us boost efficiency."



Jessica Moore
VP Loan Operations
Administrator
Astra Bank

Astra Bank, a family-owned institution with a strong focus on commercial and agricultural lending, is dedicated to delivering efficient and seamless experiences for both customers and staff.

To support these goals, the bank relies on Mortgagebot to streamline online applications and enhance operational efficiency. "Mortgagebot intuitive design and seamless integrations have proven to be highly beneficial for our day-to-day processes," explains Jessica Moore, VP Loan Operations Administrator at Astra Bank.

Finastra's Mortgagebot platform has become a cornerstone of Astra Bank's lending operations.

"We've used both Originate Mortgagebot and MortgagebotLOS for nine years now, and they've really helped us streamline the online applications coming in," Moore continues.

Mortgagebot Workflow Automation has further facilitated training and optimized daily operations.

"New applications are automatically emailed to us, and all the information is right there in the LOS, which means very limited data entry — something we love. For me, it also makes training much easier," Moore explains.

Communication with Finastra is excellent, with regular updates and clear information about new features and roadmap items, so we're always in the loop," she concludes.

About Astra Bank

[Astra Bank](#), founded in 1911 and headquartered in Kansas, is a family-owned institution offering comprehensive banking and insurance services with a strong focus on community and customer relationships.

About Finastra

Finastra offers the most comprehensive portfolio of end-to-end lending solutions for community financial institutions - across commercial, consumer, and mortgage lending. [Learn more](#) about how Mortgagebot can help you efficiently grow your business.



**INNOVATING
FINANCE
TOGETHER**