

Astra Bank Relies on LaserPro to Drive Efficient, Compliant Lending Operations

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LaserPro has become an invaluable tool for our lending team, ensuring efficiency, compliance, and peace of mind in our daily operations."



Jessica Moore
VP Loan Operations
Administrator
Astra Bank

Astra Bank, a family-owned institution with a strong focus on commercial and agricultural lending, is committed to the success of its customers and communities. With an emphasis on innovative financial products, the bank relies on LaserPro to maintain both efficiency and compliance. "LaserPro has been in place and well integrated into Astra Bank's lending operations for several years now. Its design, features, and compliance capabilities have proven to be beneficial for our day-to-day operations," explains Jessica Moore, VP Loan Operations Administrator at Astra Bank.

Confidence in compliance and ease of use have made LaserPro a valuable tool for Astra Bank's lending team. "LaserPro's built-in features give me peace of mind as a manager when training new staff. There's less to worry about because we know we'll remain in compliance with our loan documents, which is very important to us," Moore explains.

LaserPro's approach of guiding users through each step has streamlined both training and daily operations. "LaserPro's capabilities have been not only easy to use but also key to both the bank's and our team's daily operations," Moore notes.

"We know that if we stick to the procedure, our documents will be compliant," Moore continues.

Finastra's support team and platform have also been instrumental in supporting the team's ongoing operations. "I submit cases through the portal. I like to do it that way because I'm in control of when I submit any needs or questions I have, and I love that I can upload a screenshot to show exactly what I'm struggling with," Moore concludes.

About Astra Bank

[Astra Bank](#), founded in 1911 and headquartered in Kansas, is a family-owned institution offering comprehensive banking and insurance services with a strong focus on community and customer relationships.

About Finastra

Finastra offers the most comprehensive portfolio of end-to-end lending solutions for community financial institutions - across commercial, consumer, and mortgage lending. [Learn more](#) about how LaserPro can help you efficiently grow your business.



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