

Factsheet – Finastra Financial Messaging

# Swift CSP assessment service

## Helping to promote cybersecurity within the Swift user community

The number of cyber threats in the financial community continues to grow and evolve. Over the last few years, fraudulent activities have resulted in the disruption and misdirection of payment processing and payment fraud, ultimately resulting in financial and reputational damage.

As the world’s largest provider of secure financial messaging services to banks and other financial institutions, Swift is an appealing target to cybercriminals. To help combat fraudulent activities, Swift mandates that all financial institutions using Swift need to support their Customer Security Programme (CSP) attestations with an independent internal or external assessment on an annual basis.

To ensure Swift members are compliant with any new mandates, Finastra provides independent CSP assessment services.

### What is the CSP?

Swift’s Customer Security Programme (CSP) is a common set of security controls aimed at assisting users to secure their SWIFT environments. The Swift Customer Security Controls Framework (CSCF) consists of both mandatory and advisory security controls. These mandatory security controls establish a general security baseline and must be implemented by all users, including those that use a Service Bureau.

Advisory controls are based on sound security practice, and it is recommended that users adopt these controls where applicable.

The goal of CSP is to mitigate the risk of fraudulent activities through a set of controls; this includes the independent assessment requirement. The list of controls will be regularly reviewed by Swift based on the evolving cyber threat landscape.

The assessment can be performed through an independent external organization, such as Finastra, which has existing cybersecurity assessment experience.



**\$1 trillion+**

worldwide losses to fraud in 2024

Source: 2024 Global State of Scam report, Global Anti-Scam Alliance

### **Finastra: Your trusted provider**

To support our customers through the process, Finastra offers an independent assessment service to help you achieve Swift CSP compliance in an easy and reliable way.

Finastra stands ready with an experienced team in place with extensive knowledge in payments, cybersecurity, financial services regulatory compliance and technology risk management to provide your organization with a Swift CSP assessment report.

As an independent assessor, Finastra has developed a CSP service for all Swift members and its Service Bureau customers.

Finastra's CSP service includes:

- Scope and architecture type assessment
- Project plan to achieve attestation
- Scope document detailing architecture model; relevant infrastructures and applications; message flows; users and in-scope assets
- Controls tracker – a detailed breakdown of compliance against each CSCF control requirement
- Assessment report and completion letter – detailed findings against each Swift CSCF control, including supporting evidence, assessment, gap analysis and recommendations
- Remediation report, including remediation path
- Bi-monthly steering group follow up (optional) Our CSP service is tailored as infrastructures, implementations, integrations and their complexities are unique to each customer.
- Data exchange layer
- Local SWIFT infrastructure
  - Secure zone
  - Messaging interface
  - Communication interface
  - SWIFTNet Link (SNL)
  - Connector(s)
- SWIFT hardware security modules (HSMs)
- Firewalls, routers and switches within or surrounding the SWIFT infrastructure
- Graphical user interface (GUI)
- Jump server
- Virtualization platform
- Dedicated operator PC
- Operators and their general purpose operator PCs

The assessment confirms the architecture type selected and encompasses all production, disaster recovery, and/or backup environments (as applicable) that house any of the above systems, operators or devices.

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#### Why use Finastra as your independent assessor

- Existing Service Bureau customers benefit from Finastra's insights in their environment, which speeds the process
- Finastra has the required cybersecurity assessment experience, with guaranteed oversight by Finastra's security industry certified experts
- Finastra's streamlined CSP processes check against Swift's CSCF controls
- Finastra provides transparency of findings for input to your KYC filings
- We offer a remediation path for items to be addressed

\* SWIFT does not certify, warrant, endorse or recommend any service provider listed in its directory and SWIFT customers are not required to use providers listed in the directory.

To learn more about Finastra's CSP Assessment Services, please contact your Account Manager or [Contact Us](#).

[Contact us](#)

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