

Conductor Translate: Breaking language barriers with real-time AI precision

Present loan documents in multiple languages to ensure clients from diverse cultures are comfortable with the borrowing procedure

Conductor Translate, an intelligent extension of Finastra’s Conductor platform, redefines how financial institutions engage with multilingual customers.


Powered by Azure AI, it delivers real-time, accurate translations across 14 key U.S. languages—ensuring clarity, trust, and speed during critical document signings. By removing language barriers and delays, Conductor Translate enhances customer confidence and streamlines compliance.


Seamlessly integrated into existing workflows, Conductor Translate empowers institutions to serve diverse communities with precision and care.


26 million
US individuals have limited English proficiency


Conductor Translate: Empowering financial institutions to serve multilingual communities with clarity, speed, and trust.

Enhance clarity in customer interactions without slowing down your lending workflows. Deliver real-time, accurate translations for customers who speak English as a second language, ensuring fluent understanding of documents prior to formal execution.

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Efficiency: Provides a courtesy immediate translation for FI’s customers for whom English is a second language, without having to delay signing based on the availability of a translator. Users can select a single document or the entire document package with a few clicks. Translated documents can be added to the package or printed.
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Accuracy: Backed by Microsoft’s Azure AI Language API has higher accuracy than other online translation services such as Google. As AI improves, the accuracy improves. Note: translated documents are not intended for formal signature execution, but they are an efficient manner of ensuring that borrowers fluently understand the terms of their loan and are prepared to close with the financial institution’s standard documentation.
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Safe & Secure: Signature Blocks redacted. Watermark for each document. Cover page disclaimer for each translated document. No confusion that documents are not legally binding or to be signed.
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Value for Money: Conductor AI Language Translation Assistant is included in LaserPro Cloud Premium.

Financial institutions have compelling business rationales for investing in multilingual services, such as reaching new customer populations, better serving existing clientele, and connecting specific consumer populations with products tailored to their needs. Conductor Translate is their partner delivering essential services to an often-underserved population.

