

Factsheet LaserPro cloud - AI Assistant

LaserPro cloud enhances user experiences with AI Assistant

LaserPro cloud, Finastra's industry-leading fully-digital compliant document solution, leverages the power of AI to provide seamless access to the extensive library of knowledge articles

//

LaserPro cloud - AI Assistant harnesses the immediacy and accuracy of artificial intelligence to provide instant access to information that will enhance your LaserPro cloud experience."

The future has arrived

For decades, LaserPro has been the document generation solution of choice for financial institutions, providing a competitive advantage through streamlined procedures, the ability to handle any loan type, and guaranteed compliance.

With the cloud version of LaserPro, these elements are augmented through a modern user experience with intuitive workflows, enhanced security, greater flexibility, and real-time scalability. All with a reduced technology burden.

AI innovation elevates satisfaction

AI Assistant for LaserPro cloud is designed to provide immediate assistance to users by leveraging the power and immediacy of artificial intelligence to quickly resolve questions and optimize their LaserPro experience.

Key features:

- **Instant Access:** Users can request help at any time, and the AI Assistant will respond promptly.
- **Smart Search:** The AI Assistant scours our extensive database of knowledge articles to find the most relevant information for the user's specific situation.
- **Personalized Solutions:** By understanding the context of the user's query, the AI Assistant ensures that the solutions provided are tailored to their needs.
- **Efficiency:** Save time and effort by getting accurate and helpful responses without the need to manually search through articles.

Trust Finastra to deliver a superior experience that accelerates underwriting and reduces time to close, all while enjoying the benefits of its compliance-first design and accuracy warranty.

LaserPro now offers a fully compliant document solution in the cloud

LaserPro cloud’s fully digital experience reduces a financial institution’s technology burden to gain a competitive advantage.

The lending environment is changing, welcoming an ever-growing stream of digitally-enabled competitors at a time when borrowers expect a faster and simpler lending process. As lending costs rise and margins slim, traditional financial institutions need an edge against new entrants, one that meets borrower expectations for faster funding, while providing greater traction against rising expenses.

Finastra’s LaserPro cloud offering provides access from anywhere on any device in order to meet borrower expectations, maintain market share and grow into the future.



Lower capital expenditures and maintenance costs

Cloud solutions eliminate the need for on-premise architecture and servers, reducing your up-front capital requirements. Deployment and maintenance also take place in the cloud, eliminating expenses related to installation, integration, testing and upgrades.



Ease of ownership

You no longer need to worry about servers or scheduling time during off hours to upgrade to the latest version.



Innovation on Tap

LaserPro integrates with many third-party services, allowing you to meet consumer expectations for speed and digital functionality. You’re also unlocking the door to Finastra’s innovation marketplace, delivering a wide range of pre-integrated applications to extend LaserPro’s native functionality with faster time to value.



Improved efficiency reduces time to close

LaserPro cloud offers ever-ready access through any standard web-browser from any device. Loan officers can now seamlessly coordinate with back-office staff and respond more quickly to borrowers, by accessing and managing loan documents from anywhere.



Tighter data security

Web-based access is simple and secure with encryption protocols designed to safeguard data. Additional firewalls, redundant ISO certified data centers, and regular audits also enhance security. And because LaserPro is built on Azure technology, you’ll have the full weight of Microsoft’s experience to keep your documents and customer information secure and always available.

[Contact us](#)

To find out more, visit finastra.com © 2025 Finastra. All rights reserved.

ID-44885 / 1024

Corporate Headquarters

4 Kingdom Street
Paddington
London W2 6BD
United Kingdom
T: +44 20 3320 5000

FINASTRA