

Conductor AI Language Translation Assistant: Breaking Language Barriers with Real-Time AI Precision

Conductor AI Language Translation Assistant, an intelligent extension of Finastra's Conductor platform, redefines how financial institutions engage with multilingual customers.

Powered by Azure AI, it delivers real-time, accurate translations across 14 key U.S. languages—ensuring clarity, trust, and speed during critical document signings. By removing language barriers and delays, Conductor Translate enhances customer confidence and streamlines compliance. Seamlessly integrated into existing workflows, it empowers institutions to serve diverse communities with precision and care. Join the movement toward inclusive, efficient communication—where understanding meets innovation.

Conductor AI Language Translation Assistant:

Empowering financial institutions to serve diverse communities with clarity, speed, and trust. Enhance clarity in customer interactions without slowing down your lending workflows, and deliver real-time, accurate translations for customers who speak English as a second language, ensuring understanding during critical document signings.

- Efficiency:** Provides a courtesy immediate translation for FI's customers for whom English is a second language, without having to delay signing based on the availability of a translator. Users can select a single document or the entire document package with a few clicks. Translated documents can be added to the package or printed.
- Accuracy:** Backed by Microsoft's Azure AI Language API has higher accuracy than other online translation services such as Google. As AI improves, the accuracy improves.
- Safe & Secure:** Signature Blocks redacted. Watermark for each document. Cover page disclaimer for each translated document. No confusion that documents are not legally binding or to be signed.
- Value for Money:** Conductor AI Language Translation Assistant is included in LaserPro Cloud Premium. Institutions can also adopt it as an add-on to Conductor, unlocking new efficiencies while maximizing return on investment.

