

MortgagebotLOS Trusted by Florida Capital Bank Since Day One

Florida Capital Bank has been a long-time partner of MortgagebotLOS since its founding in 2005.

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It's a system we trust. MortgagebotLOS makes lending easier, and the relationship we've built over the years is a big part of why we've stayed."

Keith McLendon
Business Support Manager
Florida Capital Bank

In their search for a loan origination system, the community bank required a solution that could support all types of business and simplify mortgage lending. Through close collaboration with Finastra, they implemented the solution without disruption to its operations.

"MortgagebotLOS is easy to use, and because it's URL-based, they can log in from anywhere. That ease of access is a big advantage." Says Keith McLendon, Business Support Manager at Florida Capital Bank.

Customer support has also played a vital role in the bank's long-standing relationship with MortgagebotLOS. While most issues are handled through the support desk, having direct access to account managers for urgent matters has proven valuable.

For two decades, MortgagebotLOS has delivered the reliability and flexibility Florida Capital Bank needs to support its lending operations. McLendon notes how the solution consistently meets their requirements and helps improve their operational efficiency.

"We're always looking for ways to improve, but MortgagebotLOS helps us reduce manual tasks and streamline underwriting. That's critical for our team."

The platform's integration capabilities further enhance its value. "Everything we need is within the system." McLendon shares, "We don't have to leave it to get things done, and integrations are handled quickly. That kind of efficiency is exactly what we need to stay competitive."

About Florida Capital Bank

Florida Capital Bank is a nationally chartered bank headquartered in Jacksonville, Florida with branch offices located in Gainesville, Jacksonville, Orlando, and Tampa Bay.

About Finastra

Finastra offers the most comprehensive portfolio of end-to-end lending solutions for community financial institutions across commercial, consumer, and mortgage lending. [Learn more](#) about how Finastra's solutions can help you grow your business.



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