

Beacon Credit Union Embraces Digital Transformation with Mortgagebot

Beacon Credit Union sought a scalable solution to simplify mortgage lending.

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Mortgagebot has become a strategic asset, helping us remain competitive in today's market by enabling a more modern, efficient, and borrower-centric lending experience."

Lynn Baker
Loan Systems
Administrator
Beacon Credit Union

Beacon Credit Union, a trusted financial partner for Indiana's agricultural community, looked for a scalable solution to streamline mortgage applications, provide online access, and maintain compliance as their operations became more complex.

In 2014, they implemented Mortgagebot Originate, and the platform quickly proved its value. Before adopting Mortgagebot, many tasks were manual and time-consuming, making it difficult to maintain operational efficiency and deliver a seamless experience to members.

"It's easier for both us and our borrowers to get things done, and the improvement in close days really shows that. Our average application-to-close time dropped to just 25 days last quarter." Lynn Baker, Loan Systems Administrator, shared.

Beacon Credit Union expanded its toolkit with MortgagebotLOS to further modernize its mortgage origination from application to closing to servicing.

"The two solutions work really well together," said Baker. "From the borrower's perspective, applying online is simple, and all the data from

the POS transfers seamlessly into the LOS. That integration is smooth and reliable."

Mortgagebot's ease of use, strong integration, and responsive support enabled the team to focus on high-value tasks and accelerate member service. Baker continued.

"Our implementation specialist made the process easy with clear guidance, and the system is very user-friendly from an admin perspective," Baker remarked.

About Beacon Credit Union

Founded in 1931 in Wabash County, Indiana, Beacon Credit Union is committed to providing dependable loans and savings programs for businesses and individuals.

About Finastra

Finastra offers the most comprehensive portfolio of end-to-end lending solutions for community financial institutions across commercial, consumer, and mortgage lending. [Learn more](#) about how Finastra's solutions can help you grow your business.



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