

LaserPro cloud elevates documentation management efficiency and profitability for Members Trust Federal Credit Union, with unparalleled compliance guaranteed.

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Thanks to the automation and scalability that the LaserPro cloud platform provides, we've been able to drastically reduce our IT expenses and streamline processes with hands free system updates. We especially like the convenience of immediate access to every new feature and system upgrade Finastra delivers.”



Jeff Forsgren
Chief Lending Officer
Members Trust of the
Southwest Federal
Credit Union

Members Trust of the Southwest Federal Credit Union has earned a reputation for quality products and exceptional customer service. And Members Trust has relied on Finastra's LaserPro document management solution to efficiently and compliantly manage the documentation and closing process, shorten loan lifecycles, and optimize the end-user experience. And when LaserPro delivered its cloud-enabled solution, the credit union concluded that the lower TCO, reduced technology burden and capital expenditures, and availability anytime & anywhere gave them a significant advantage to help them grow in a very competitive marketplace.

LaserPro's cloud-native solution ensures Members Trust will operate more profitably, enabled by significant new efficiencies, increased resilience, and the ability to grow without constraints. Since they do not need to add servers or new licenses, their operations can easily scale, implement new users as necessary, and seamlessly handle increasing commercial, mortgage, and consumer loan volumes. Additionally, cloud services facilitate better data management and analytics, enabling Members Trust to gain valuable insights into customer behavior and market trends.

Said CLO Jeff Forsgren: “As Members Trust continues to evolve and expand, LaserPro's flexible cloud-based solution enables us to create and customize lending documents, easily access what we need from a single dashboard, and focus more time on what matters the most – our member experience!”

A tradition of trust

Members Trust of the Southwest Federal Credit Union traces its roots to 1936, when it began serving the dairy farming community in Harris County, Texas. Originally known as Houston Milk Producers FCU, the credit union prospered through mergers with several similar credit unions and now serves members regionally from offices in Stephenville and Houston. Along the way, Members Trust diversified its service offerings to meet the evolving needs of its commercial and consumer membership.

About Finastra

Finastra offers the most comprehensive portfolio of end-to-end lending solutions for community financial institutions - across commercial, consumer, and mortgage lending. [Learn more](#) about how LaserPro can help you efficiently grow your business.

