

Horicon Bank improves workflow agility with Fusion Phoenix and Preferred Active Support

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One of the main initiatives for this year and the next, is to improve efficiencies across all areas and aspects of the bank; and obviously if we can utilize Fusion Phoenix to the best of its ability, that should take away some of those manual tasks that we are doing, and that's where we have been able to utilize Preferred Active Support.

Tax reporting is one of the key areas within the bank where we are seeing huge time savings, efficiency wins and risk reduction, achieved by eliminating the use of manual spreadsheet reporting, and instead employing the data analytics capabilities of Phoenix to run queries that automatically populate the required information in real time.”



Cassie Voight

Operations VP, Horicon Bank

Horicon Bank was founded in 1896, and is located in Horicon, Wisconsin. The community bank has 18 branches across the state, and over US\$1.5 billion in assets. For more than 125 years, Horicon Bank has been providing its communities with a wide range of retail and business banking financial products and services such as: checking and savings accounts, mortgages, personal and business loans, credit and debit cards and trust accounts.

Horicon Bank has been a valued Finastra customer for over 20 years; with its core banking system on Finastra's cloud-based core Fusion Phoenix, supported by Microsoft Azure's cloud environment. The bank continues to enhance workflow efficiencies with Fusion Phoenix and Preferred Active Support, resulting in enhanced capabilities to meet regulatory requirements.

Preferred Active Support

Not all institutions have the resources to drive the delivery excellence that's needed: they may lack the tooling, automation, expertise or simply, time.

Finastra's [Preferred Active Support](#) package is designed to ensure banks and credit unions have the proactive support they need to tackle these challenges. It's a collaborative relationship with a strategic partner that's focused on helping you achieve your business outcomes and gives you more control over your success.



Find out more about Finastra's [Preferred Active Support](#).