

# Managed services: Success, standardized

Cloud and open APIs mean that managed services provide a standardized platform on which banks can innovate their way to success.

## Standardization through open APIs: The route to collaboration

With a software-led managed service, financial institutions can exploit the API potential and capabilities of their solutions as they evolve. This approach means that a bank's services can combine in-house and, external solutions and data resources. Innovation is "on tap" from a wide ecosystem of collaborative partners.

**85%**

of financial institutions globally agree that the integration of technology and innovation should be at the forefront of the financial services industry

**78%**

of financial institutions are looking to use APIs to drive or enable Open Banking in the next 12 months

**85%**

of financial institutions anticipate Banking-as-a-Service to have an impact

Source: Financial Services State of the Nation Survey 2021

## Four areas for open innovation

### Payments



In the managed service model, changes such as SWIFT are incorporated so a bank's payments infrastructure is continuously kept up to date.

### Treasury services



With a managed services model, banks can easily plug into the latest AI, machine learning and advanced analytics to innovate across treasury services, for example in fraud detection, liquidity management, compliance and risk management.

### Lending



By leveraging cloud capabilities and APIs, managed services can replace multiple complex systems with a single end-to-end loan management solution that makes the entire lending process more efficient.

### Transaction banking



Managed services allows banks to leverage cloud and open APIs to simplify, speed, and secure interbank communication, enable seamless straight-through processing, and lower costs.

## Managed services: Opening up your world

Finastra Transform, which transitions customers to a software-led managed service model, encourages banks to move away from bespoke services. The extensive IP and standardized integrations make it straightforward for banks to adopt open APIs – and its compatibility with the FusionFabric.cloud platform connects customers with a community of fintech partners. This allows banks to:

**1**



Extend banks solutions to offer "as a service" functionality

**2**



Explore growth areas such as embedded finance and Banking as a Service, with technical elements handled by Finastra

Finastra is uniquely positioned with its software-led managed service. Built on market leading technology, extensive IP and accelerators, we offer a complete and flexible managed services offering, designed to achieve zero-defect software in production.