Factsheet

Fusion Phoenix Teller – eReceipts

Key Feature of Fusion Phoenix Teller Module: Financial institutions (FIs) using Fusion Phoenix Teller are currently able to service and offer their members/customers the option of receiving printed paper receipt and/or an emailed e-receipt by indicating the receipt delivery preference and be completed within a few simple steps.

Financial institutions using Fusion Phoenix Teller functionality can offer their customers/members the option of receiving teller receipts/vouchers via email.

Settings allow you to indicate if an individual customer/member prefers to receive a paper receipt and/or eReceipt during the printing of the transaction. Tellers can update the receipt delivery default preference on demand during the transaction process.
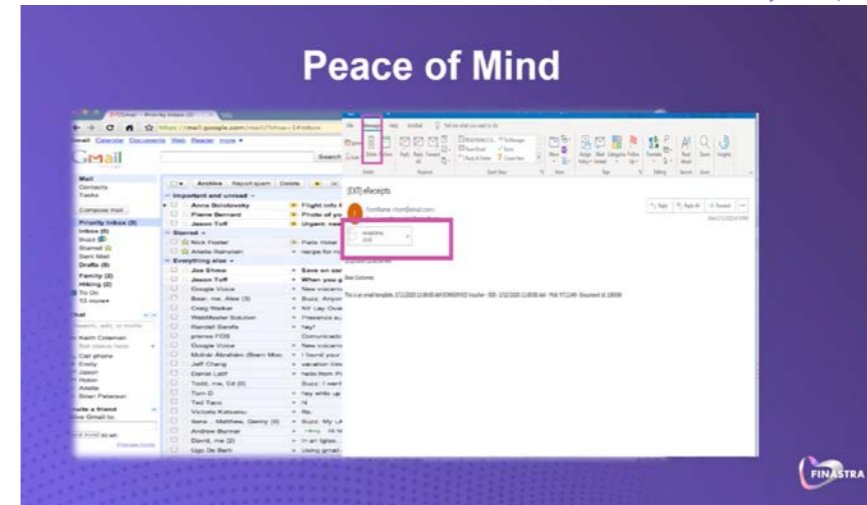
Fusion Phoenix integrates with the following content management systems to archive generated eReceipts:

Fusion Enterprise Content Management (ECM)

Hyland OnBase Enterprise Information Platform

Watch short demo

Key features and functionality

eReceipts

☑ Supported with Hyland and Fusion ECM

☑ When tellers post any transaction that is attached to a form, we archive to Fusion ECM and use the client's email to send an email to the customer with the form/ receipt image attached.

☑ Reversed transactions display VOID over the image.

☑ Account numbers can be masked using existing print codes.

☑ The teller has the ability to validate the e-mail address associated to the receipt, modify the e-mail address, and have the system re-send the receipt to the customer/member.

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Choose receipt preference

☑ Ability to print multiple transactions in one receipt (also supported for eReceipts).

☑ Single transaction on individual receipts (also supported for eReceipts).

☑ Receipt balances can be printed or masked, based on teller selection.

☑ The eReceipt function offers the ability to embed a captured signature in the eReceipt if it was collected during the transaction posting.

ECM Integration only

☑ Ability to retrieve receipts from Teller Journal window and paper clip from ECM document viewer.

The ability to send receipt to the customer/member via e-mail will not be made available when Fusion Phoenix Teller module is offline.

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About Finastra

Finastra is building an open platform that accelerates collaboration and innovation in financial services, creating better experiences for people, businesses and communities. Supported by the broadest and deepest portfolio of financial services software, Finastra delivers this vitally important technology to financial institutions of all sizes across the globe, including 90 of the world's top 100 banks. Our open architecture approach brings together a number of partners and innovators. Together we are leading the way in which applications are written, deployed and consumed in financial services to evolve with the changing needs of customers. Learn more at **finastra.com**

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