



Finastra Knowledge Services

**Expert knowledge,
expertly delivered**





Your employees are the center of your business

Help them to make an impact by realizing and maximizing the value of your Finastra solutions.

With rising cost and ROI pressures, challenges in retaining talent and the risk and inefficiencies present from the misuse of software, are driving organizations to ensure comprehensive training is available.

Benefits of training

As well as helping you to make the most of your solutions, employee training can also:

- Make onboarding new people easier
- Help employees seamlessly adapt to change
- Reduce time to value for new capabilities
- Increase operational efficiency
- Reduce the cost of rework caused by human error
- Boost employee engagement and reduce attrition

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Great training programs encourage participants to practice new skills in the context of real-life situations or include projects that can noticeably improve an organization's results as learners build their skills."

McKinsey & Company 2010

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Studies show that training increases worker productivity, improves employee satisfaction and motivation, and consequently staff retention."

HR Zone

Training that is fit for role and purpose:



Consultants

Implement, optimize and upgrade efficiently



Bank IT teams

Confidently use and run programs



Business users

Maximize value from solutions

Make your training count

Effective training is what really makes the difference, so our training programs are designed with effectiveness in mind.

With effective training, your organization can:



Reduce risk and unlock efficiency



Engage and empower your employees



Accelerate and maximize ROI

What is effective training?

- Programs that are flexible, aligned with the business and agile enough to evolve with it
- Adaptable, working to cater to the four key learning styles (kinesthetic, read-write, auditory, visual), to ensure that all employees' learning needs are met
- Expert knowledge and best practices from experienced Finastra subject matter experts
- A format that is empowering and engaging to give your employees confidence in their newly developed skills

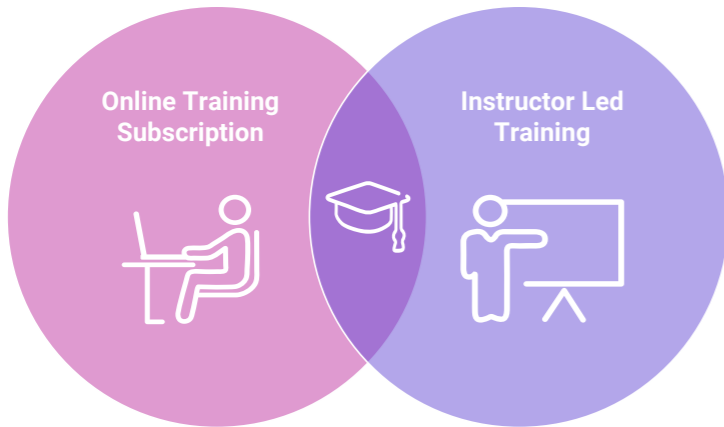


Our training options

Comprehensive training from Finastra experts.

With our flexible programs, you can shape training to suit your business.

- Choose the training delivery channel that best suits your needs, or we can complete a Training Needs Analysis to create a personalized training program
- Design unique learning paths with content targeted to specific roles (end users, administrators and IT)
- Award certifications that enable employees to showcase their knowledge, boosting engagement, reducing attrition and demonstrating your investment in your people
- Finastra Knowledge Services offers both online training subscriptions and instructor led training, which can be leveraged immediately, or personalized for your specific business needs.



As well as fully equipping your team to realize the potential of your Finastra solutions, you will also be able to oversee the whole process, with participation and performance tracking to ensure and promote staff engagement.



Discover our Finastra Knowledge Services offerings

We also offer a range of teaching options. Choose from instructor-led hands-on training (virtually or in-person), self-paced online learning or a blend of both.

Empower your employees to realize the potential of your Finastra solutions through extensive training programs, developed by Subject Matter Experts

We offer functional and technical training for end users, system administrators and your IT staff.

Finastra instructor-led courses score an average of 4.5 on a 5-point scale when asked if the learner would recommend this class



Online Training Subscription

Our online subscription offers training that is easy to manage and available when you need it.

Our online subscription service allows flexible learning, anytime, anywhere with comprehensive, easy-to-follow courses that you can keep track of – monitoring employee progress and results.

Key benefits:

- Readily ramp up new hires, provide refresher training and cross-train
- Drive adoption of ongoing releases of new functionality and improvements through 'What's New' courses
- Reduce human error by providing a safe space to practice new skills through simulation-based modules
- Demonstrate achievement and go on a journey to self sufficiency through certification

Feedback from learners:

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The trainer's communication skills and knowledge were fantastic."

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Very exciting to use eLearning."

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The training was great."

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I liked the way sessions were organized to... put into practice content from the eLearning."

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Explanations were excellent."

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The hands on sessions were extremely effective."





Make the most of your solutions

Choose Finastra Knowledge Services to effectively train your staff for maximum success with Finastra solutions



Accelerate and maximize ROI

Leverage our investment in 3,000 days of Finastra training content creation and enrichment each year



Engage and empower your people

Consistent, professional delivery from Finastra Certified Trainers – 1,000+ days each year



Reduce risk and unlock efficiency

Authoritative content developed by Finastra's own experts and maintained for every major release

// Highly engaged teams show 21% greater profitability."

Gallup Market Survey 2019

THE FUTURE OF FINANCE IS OPEN

Finastra is unlocking the power of finance for everyone by creating a platform for open innovation in the world of financial services.



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About Finastra

Finastra is building an open platform that accelerates collaboration and innovation in financial services, creating better experiences for people, businesses and communities. Supported by the broadest and deepest portfolio of financial services software, Finastra delivers this vitally important technology to financial institutions of all sizes across the globe, including 90 of the world's top 100 banks. Our open architecture approach brings together a number of partners and innovators.

Together we are leading the way in which applications are written, deployed and consumed in financial services to evolve with the changing needs of customers. Learn more at finastra.com

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