**FUSION BACSACTIVE-IP**

# Data Center Information

Finastra use state of the art, custom built, class A, Data Centers; all bank approved, separately owned, managed regionally, and network disparate to maximize availability and facilitate effective disaster recovery.

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*Your data security is our top concern. Our expert teams ensure that the Fusion Bacsactive-IP SaaS solution maintains bank grade security.*"

Finastra's Bacs hosted services are maintained in UK data centers. Finastra also operate a number of branded front line customer facing UK bank services in the Bacs and EIPP space from these facilities, which includes provision for 4 of the major high street banks. These installations are regularly penetration tested and scanned for vulnerabilities ensuring that our Software as a Service (SaaS) based Bacs solution meets all your security needs.

**What Type of Perimeter or Physical Boundary Separates Contractors From Others Working in the Same Vicinity?**
The racks are in a shared area however, they are kept locked at all times. Racks are not shared with other customers. Access to the Data Hall is restricted to valid, authorized customers only.

**Are Visitors Allowed to Bring Personal Items to the Work Area (Video Cameras, Digital Cameras, USB Keys, Cell Phones, etc.)?**
Customers have ownership of the equipment in their racks. Although use of these items is not restricted, customers are escorted directly to their racks, removing the opportunity for diversion.

**What Happens if There is a Fire at the Data Center?**
Fire protection is provided by the FM200 Fire Suppression system which fills the sealed data center with gas to extinguish the fire quickly without the use of water. The facility is also protected by a VESDA system which provides the earliest possible warning of a fire by continually drawing air into a pipe network attached to a detector unit on the wall.

**THE FUTURE OF FINANCE IS OPEN**

## What if One of the Data Centers Closes Down for any Reason?

Data is backed up and stored in 2 separate Data Centers on a real-time basis, meaning that in the unlikely event that one site can no longer be used, the data is accessible from the other site. The setup allows for switching between a live server and a hot backup server within 1 minute.

## What Happens in the Event of Mains Power Failure?

In the event of a mains power failure, the resilient power backup system delivered by N+1 generator backup and N+1 UPS which will seamlessly take over to ensure that there is a consistent source of power to the Data Center.

## What Certification do the Data Centers Have?

All the Data Centers used are ISO 27001 accredited, and PCI compliant.

## What Precautions are in the Place to Prevent Unauthorized Access to the Data Centre?

- **Security Guards**
  We take the security of our software and hardware very seriously.
  The main entrance to the facility is protected by trained security guards, and offices are manned 24 hours a day, 7 days a week.
- **Ticket Based Access**
  Entrance to the facility will not be permitted without submitting a ticket 24 hours in advance of a visit and the issued photo ID card must be presented upon arrival.
- **CCTV**
  All exit and entry points are protected by CCTV along with several points inside the data center. These areas are monitored, recorded and archived for 3 months.
- **Multiple Level Swipe Access**
  In order to gain access to the building, personnel will need Photo ID security cards.
- **Perimeter Fencing**
  High fencing and electric gating surround the area to deter intruders.
- **Locked Racks**
  Racks are locked and under CCTV surveillance for added security.
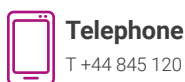
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## About Finastra

Finastra unlocks the potential of people and businesses in finance, creating a platform for open innovation. Formed in 2017 by the combination of Misys and D+H, we provide the broadest portfolio of financial services software in the world today – spanning retail banking, transaction banking, lending, and treasury and capital markets. Our solutions enable customers to deploy mission critical technology on premises or in the cloud. Our scale and geographical reach means that we can serve customers effectively, regardless of their size or geographic location – from global financial institutions, to community banks and credit unions. Through our open, secure and reliable solutions, customers are empowered to accelerate growth, optimize cost, mitigate risk and continually evolve to meet the changing needs of their customers. 48 of the world's top 50 banks use Finastra technology. Please visit **finastra.com**

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