

ENTERPRISE CONTENT MANAGEMENT

Leaner, Faster, More Accurate Enterprise Content Management

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Not only does searching for paper take time away from productive activities, but paying to store and ship it is expensive. ⁷⁷ To increase profits and gain a competitive advantage, you need to do more than you've ever done before—faster, better and with fewer resources. But how do you decrease expenses without reducing productivity or pushing employees past their limits?

One way is to stop relying on paper.

Relying on manual and paper-based processes creates bottlenecks for banks, lenders and credit unions alike because paper makes it difficult to access information. Enterprise Content Management (ECM)—also known as document management—helps alleviate these issues by capturing your paper documents electronically, giving you instant access to them and all the pertinent information surrounding them.

More than just getting paper out of the way, there are three key ways ECM by Finastra enables you to do more with less.

Captures Documents Electronically to Establish Lean Practices

One way to do more with less is to use electronic documents instead of paper. Not only does searching for paper take time away from productive activities, but paying to store and ship it is expensive. By electronically capturing and storing all your paper documents in a central repository, employees have immediate and secure access to those documents so they find what they're looking for and focus on important tasks like providing excellent service.

With ECM by Finastra, you establish lean practices by reducing your reliance on paper and decreasing shipping and storage costs. You also manage content according to your organization's business rules and measure the health of those processes in real time, adjusting as necessary and growing leaner with each modification.

ECM Is Easy to Use and Built to Evolve Your Organization

You can also do more with less by using electronic document workflow to automate manual and paper-based processes.



Alliant Credit Union reduced accounts payable processing time by more than 70 percent



A top online lender achieved a 100 percent increase in speed for the post-closing process

Automates Processes to Increase Speed, Accuracy and Visibility

Instead of wading through tons of emails, searching through desks or waiting for documents to eventually make their way to you through interoffice mail, workflow automatically routes them to the appropriate people.

Workflow also alerts stakeholders that work has moved forward and is ready for the next step, speeding up processes like loan originations. ECM by Finastra lets you create these powerful workflows without custom coding, so you manage them yourself, without reliance on a vendor.

With annual software releases based in part on our customer requests, ECM is easy to use and built to evolve with your organization. Its flexibility means you can implement ECM departmentally or enterprise-wide, depending on your needs.

By capturing, accessing and electronically routing documentation and information, not only do you know what's happening right now with your processes across the enterprise, you also ensure that your financial institution is effectively controlling and managing compliance with local, state and federal regulations.

Features

- Enables you to stop relying on paper
- Integrates with your critical business systems
- Helps you comply with regulation
- Automates and optimizes processes
- Integrates systems to increase communication

Integrates Systems to Increase Communication

Another way to do more with less is to use ECM to integrate the systems you rely on every day so they can share information. ECM by Finastra does this by easily integrating with any core banking solution to tie all your systems together, giving them the ability to communicate.

Using ECM by Finastra to connect your important systems, your employees don't need to switch screens to find the documentation they need. They simply access information from within their everyday applications, like your loan origination system or accounting software. By increasing the communication between your existing IT investments, you further your lean practices. You also create value for your customers and members because important processes like opening new accounts and originating loans happen quicker and without errors.

By eliminating processes that consume time, resources and money, you become more efficient—internally and externally. And with ECM by Finastra, you can integrate with almost any software you decide to invest in, setting you up for increased communication. That means employees will always have the ability to quickly and easily find the information they need, even after a merger or acquisition.

Doing more with less doesn't have to be painful. You just need to make that first step, and stop relying on paper.

By the Numbers

- Alliant Credit Union reduced accounts payable processing time by more than 70 percent
- A top online lender achieved a 100 percent increase in speed for the post-closing process
- PyraMax bank eliminated paper from its mortgage loan files serving customers better and saving \$10,000 monthly

Data provided by Hyland

About Finastra

Finastra unlocks the potential of people and businesses in finance, creating a platform for open innovation. Formed in 2017 by the combination of Misys and D+H, we provide the broadest portfolio of financial services software in the world today – spanning retail banking, transaction banking, lending, and treasury and capital markets. Our solutions enable customers to deploy mission critical technology on premises or in the cloud. Our scale and geographical reach means that we can serve customers effectively, regardless of their size or geographic location – from global financial institutions, to community banks and credit unions. Through our open, secure and reliable solutions, customers are empowered to accelerate growth, optimize cost, mitigate risk and continually evolve to meet the changing needs of their customers. 48 of the world's top 50 banks use Finastra technology. Please visit **finastra.com**

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