



ACTIVEVIEW® TELLER CAPTURE

Comprehensive Teller Capture Solution



By automating this process, your tellers will experience a reduced need for manual data entry and minimize the potential for errors to occur during the transaction process.”

Streamline transaction processing and electronically capture items at the point of presentment with ActiveView® Teller Capture. This comprehensive, image-based transaction processing solution enables frontline employees to capture images of checks, deposit slips, payment coupons and more at the teller line.

This method of capturing paper items not only expedites transaction processing and streamlines the transaction workflow, but also creates virtual documents that eliminate the need for paper tickets tellers would normally have to prepare or validate during the transaction process.

To allow for a simplified workflow and greater operational efficiencies, ActiveView Teller Capture is fully integrated with branch automation solutions from Finastra

Simplified Process, Powerful Results

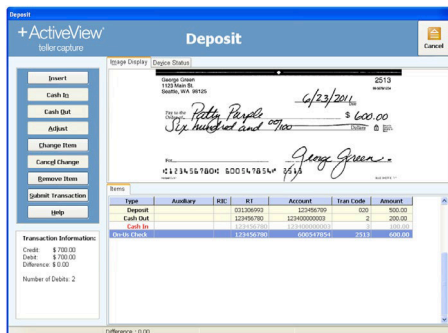
With ActiveView Teller Capture, your teller workflow is not impeded by additional steps or complicated procedures. Items are easily scanned and images are automatically created as part of the transaction process.

Using a scanner, tellers can quickly capture images of paper items the moment they are presented. Once captured, advanced Image Character Recognition technology is used to electronically read

the transaction data and determine the value of each check or presentment item. The images captured and the virtual tickets generated for each transaction are displayed for the teller to review and approve. Once approved, transaction batches are automatically transmitted to the ActiveView Image Gateway—a central consolidation server that receives and consolidates captured items and transactions from each individual branch—for aggregation and file exporting.

By automating this process, your tellers will experience a reduced need for manual data entry and minimize the potential for errors to occur during the transaction process. If errors or exception items are detected during the transaction, they are easily corrected while the customer is still present. This level of flexibility not only supports your teller's efforts to remain in balance throughout the workday, but also helps improve customer satisfaction through more attentive, efficient service.

Robust System Features Enable Your Tellers to Immediately Verify Transactions at the Teller Line



Improve Efficiency, Achieve Cost Savings

Reducing costs and optimizing employee contributions remain key priorities for financial institutions of all types and sizes. As the competitive landscape continues to evolve, adopting innovative, technology-based solutions that generate immediate results will become more important than ever.

With ActiveView Teller Capture, once images are captured at the teller line, they are automatically sent to your item processing center. This streamlined approach to processing and clearing items helps eliminate redundant processes and results in significant branch efficiency gains.

To allow for even greater productivity and cost savings, robust system features enable your tellers to immediately verify transactions at the teller line. This means improved transaction accuracy rates for your tellers and fewer exception items, adjustments and customer notifications for your institution. The result is your customers will maintain a strong sense of confidence knowing their transactions are handled accurately each and every time they visit you.

Key Features

Integrating ActiveView Teller Capture with branch automation solutions from Finastra will allow your institution to benefit from many key features including:

- Capture images of presented transaction items using state-of-the-art scanner devices.
- Virtual items created during the transaction process replace traditional paper items such as cash in/out tickets and general ledger tickets. This reduces or eliminates the need for paper forms at the teller line.

- A MICR read is performed during every transaction to capture all MICR line data and parse the data to identify the various components.
- Data read from presented items is passed to the teller application, which reduces teller key strokes.
- Automated controls begin and end the batch item capture process and ensure batches are completed and transmitted to the ActiveView Image Gateway.
- Teller Journal audit trail of capture transaction process.
- Ability to reverse and correct transactions within the batch.
- Deposits with large numbers of items can be deferred for later recall, allowing the capture process to be completed during non-peak hours.
- Earlier funds availability options provide additional revenue generating opportunities.

About Finastra

Finastra unlocks the potential of people and businesses in finance, creating a platform for open innovation. Formed in 2017 by the combination of Misy and D+H, we provide the broadest portfolio of financial services software in the world today – spanning retail banking, transaction banking, lending, and treasury and capital markets. Our solutions enable customers to deploy mission critical technology on premises or in the cloud. Our scale and geographical reach means that we can serve customers effectively, regardless of their size or geographic location – from global financial institutions, to community banks and credit unions. Through our open, secure and reliable solutions, customers are empowered to accelerate growth, optimize cost, mitigate risk and continually evolve to meet the changing needs of their customers. 48 of the world's top 50 banks use Finastra technology. Please visit finastra.com

Finastra and the Finastra 'ribbon' mark are trademarks of the Finastra group companies.

© 2017 Finastra. All rights reserved.

North American headquarters

120 Bremner Boulevard
30th Floor
Toronto, Ontario M5J 0A8
Canada
T: +1 888 850 6656

