FINASTRA

CONSUMERBOT™

Satisfy Your Borrowers While Leaving Manual Processes Behind with a Web-Based Consumer Lending Solution

> "Drive more applications to completion using technology that continually and intelligently personalizes and streamlines the application path based on borrower information and loan type."

Our user-friendly, dynamic (interview-like) application technology—part of the Finastra end-to-end lending solution—is available for lenders to take non-real estate secured loans for autos, boats, recreational vehicles, personal loans and more.

The robust features, ease-of-use and best practice approach that borrowers, branch and call center associates rely on in the mortgage solution are mirrored in our consumer loan application.

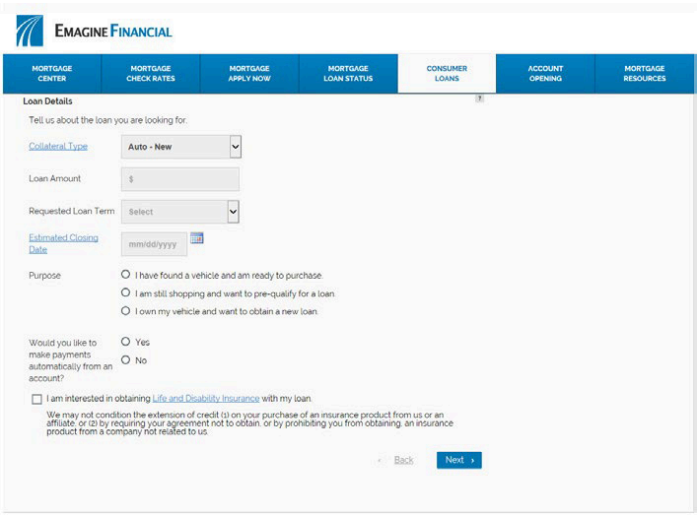
Because your borrowers expect a consistent experience regardless of loan type, it's critical to harness the right tools to deliver. Not only that, automating your consumer lending business adds flexibility, efficiency gains and affordable scalability to originate consumer loans like never before.

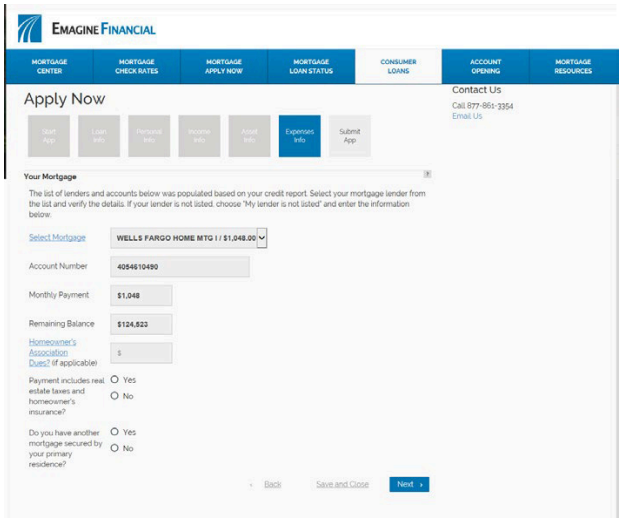
Tired of handwritten applications, sending completed applications from the branch via courier for processing and time-consuming follow-up to get additional borrower information? Consider the benefits that automation offers.

- Deliver a consistent experience for all borrowers and loan types.
- Differentiate your business with the solution designed to enhance the borrower experience—using robust features Internet users expect.
- Drive more applications to completion using technology that continually and intelligently personalizes and streamlines the application path based on borrower information and loan type.
- Boost efficiency and loan productivity by minimizing time-consuming, manual processes.
- Deploy the solution quickly at your institution—in as little as 20 minutes we can collect your configuration requirements.

THE FUTURE OF FINANCE IS OPEN

Power Your Online, Branch and Call Center Consumer Loan Origination Business





The Consumerbot™ solution features a user-friendly interface that guides applicants through the process and intelligently asks questions specific to their buyer profile and product selected. Its intuitive functionality enhances the borrower's experience and includes continuous compliance and industry updates.

Its seamless integration with our underwriting solutions and automatic credit retrieval makes this an easy way for lenders to drive efficiency, deliver a consistent, enhanced experience and boost profitability by eliminating time-consuming tasks.

Interested in eliminating handwritten applications—including all of the hassle that comes with missing information, illegible writing and lost paperwork—and enhancing your user experience? Automate your consumer lending origination business with Consumerbot (available as consumer direct and branch origination solutions).

End-to-End Integration

Consumerbot is the perfect solution to capture retail loans for your institution and it can be your stand alone solution to grow greater loan volume. Consumerbot can also be a part of a more holistic retail solution driving applications through an automated underwriting and approval solution for your institution to take advantage of the efficiencies and data flow of having integrated solutions.

Consumerbot can be added to the following Finastra solutions:

- Fusion MortgagebotPOS
- DecisionPro
- LaserPro

About Finastra

Finastra unlocks the potential of people and businesses in finance, creating a platform for open innovation. Formed in 2017 by the combination of Misys and D+H, we provide the broadest portfolio of financial services software in the world today – spanning retail banking, transaction banking, lending, and treasury and capital markets. Our solutions enable customers to deploy mission critical technology on premises or in the cloud. Our scale and geographical reach means that we can serve customers effectively, regardless of their size or geographic location – from global financial institutions, to community banks and credit unions. Through our open, secure and reliable solutions, customers are empowered to accelerate growth, optimize cost, mitigate risk and continually evolve to meet the changing needs of their customers. 48 of the world's top 50 banks use Finastra technology. Please visit **finastra.com**

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