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finastra.com

Finastra Group Holdings Ltd

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Dear Valued Clients:

At Finastra, we continue to carefully monitor the global pandemic situation and provide appropriate guidance, consistent with updated government advice and regulated requirements around the world.

As we see the cases of COVID-19 significantly rising in India, we are aware of the direct impact this is having on our employees and their families. Our offices in India remain closed, however, we are taking the necessary steps, including full-scale remote working and work-sharing capabilities across various regions, to ensure our ability to deliver our services without disruption to our clients.

Finastra has fully scalable Business Continuity and Pandemic Plans in place including cross-functional teams providing additional support and services, meaning we are ready to address any potential impacts to our services, if required.

Our ability to deliver our services, along with an exceptional customer experience, is of the utmost importance and, in doing so, we must also assure the health and safety of our employees, and that of our clients, partners and vendors.

For additional information relating to Finastra's response, please contact your customer service representative or clientduediligence@finastra.com.

We will keep you apprised of any significant developments in our response to this situation in India. We wish you good health and thank you for your continued understanding.

Sincerely,

