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Dear Valued Customers and partners:

As the situation with COVID-19 continues to shift globally, I wanted to reiterate the steps that Finastra is taking to ensure the health and safety of our employees, and that of our customers, partners and vendors.

We continue our stringent guidance across the globe, consistent with the guidelines from medical experts and government organizations and are monitoring this so that we can adapt as required.

We continue to restrict all international travel, enable full remote working and maintain enhanced visitor restrictions where necessary. Finastra has fully scalable Business Continuity and Pandemic Plans in place, and a cross-functional team is working hard to ensure we do our utmost to mitigate the risk, while continuing to support our customers.

For further information relating to Finastra's response to this pandemic, please contact your Finastra customer service representative or clientduediligence@finastra.com.

We will keep you apprised of any significant developments in our handling of this situation. I wish you good health and thank you for your ongoing support.

Simon

Simon Paris

CEO, Finastra



