



# FINASTRA UNIVERSE

## Community markets

October 5-7, 2020 – Dallas

### Frequently Asked Questions (FAQs)

#### Who should attend?

Finastra Universe is our flagship event for Community Markets. This conference is designed for senior executives and decision makers from community banks and credit unions. Finastra sponsors, consultants, industry analysts, and strategic partners will also attend.

#### I am not a senior executive or decision maker. Will there be any other meetings or conferences that I can attend?

Yes. There is an opportunity for you to attend our User Connect meetings (2020 dates to be announced). More information on dates and locations is forthcoming. Please check back at [Finastra.com](https://finastra.com) for details.

#### Where is Finastra Universe – Community Markets event begin held?

The event will take place in Dallas, TX at the beautiful Hyatt Regency.

#### What is the goal/purpose of Finastra Universe – Community Markets?

Finastra Universe is the flagship Finastra event for Community Markets. This thought leadership and networking event brings senior executives and decision makers together with Finastra leadership to discuss FinTech and the future of financial services.

Finastra Universe is designed to help banks and credit unions address the challenges posed by an increasingly dynamic market, offering expert insight into the latest developments in technology that drive growth and increases efficiency.

#### When does registration close?

Registration closes 14 days prior to the event date or when the event sells out, whichever comes first.

#### What is the cost to attend Finastra Universe – Community Markets?

\$499.00	Early bird, until June 1
\$599.00	From June 2 to September 1
\$699.00	After September 1

Registration is available on a first-come, first-served basis. Onsite registrations will not be accepted.

#### Can I use my Game Changer points toward registration costs?

Yes. If you are interested in redeeming Game Changer points to cover your registration fee, please email [GameChanger@finastra.com](mailto:GameChanger@finastra.com) to obtain your discount code PRIOR to registering.

#### What is the recommended attire?

Attire for Finastra Universe – Community Markets is business casual.

#### What is the refund/cancellation policy?

A full refund can be received if cancelled by September 21, 2020.

If you have any questions that are not addressed here, please email [FinUCommunityMarkets@finastra.com](mailto:FinUCommunityMarkets@finastra.com).