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Finastra Group Holdings Ltd

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Dear valued customers and partners,

As public concern about Coronavirus (COVID-19) increases, we wanted to provide reassurance that Finastra is carefully monitoring the situation and has implemented guidance for employees, customers, partners and vendors, consistent with ongoing / updated guidelines from the World Health Organization (WHO) and The Centers for Disease Control and Prevention (CDC).

At Finastra, our ability to deliver our services without disruption, together with an exceptional customer experience, is of the utmost importance. In doing so, we must also assure the health and safety of our employees, and that of our customers and partners.

We have implemented preventative control measures; we have halted all international travel, shifted to virtual working and put in place enhanced visitor restrictions where necessary.

Finastra has fully scalable Business Continuity and Pandemic Plans in place. We are ready to address any potential impacts to our services and can implement further preventive and protection controls, if required.

For further information relating to Finastra's response, please contact your Finastra customer service representative or clientduediligence@finastra.com. We will keep you apprised of any significant developments in our response to this situation.

I wish you good health and thank you for your understanding in this matter.

Sincerely,

Simon Paris CEO

Simon Paris
CEO