

FUSION ULTRADATA

Top Reasons to Choose Fusion UltraData



Consistent, responsive service lays the foundation for understanding member needs and making appealing offers. Fusion UltraData helps your staff streamline servicing tasks, while anticipating sales opportunities with every interaction.”

Fusion UltraData combines Finastra's proven, real-time core processing solution with our market-leading specialized applications. The result is a technology foundation that supports a wide variety of services, provides overall flexibility and helps you extend the benefits of technology across your entire organization.

Here are just some of the top reasons Fusion UltraData is the right choice for your core processing needs:

1. Online, Real-Time Transaction Processing

Fusion UltraData is a real-time transaction processing and account servicing engine. Unparalleled integrations between Fusion UltraData Core and Fusion UltraData specialized applications allow for the exchange of member and transaction information across all channels. The result is an enhanced member experience, increased back-office efficiencies, and additional member data and transaction analysis capabilities.

2. All Of The Solutions You Need, Integrated From One Trusted Partner

- Risk Management
- Business Intelligence
- Self-Service
- Branch Automation
- Payments
- Lending & Compliance
- Enterprise Content Management
- Financial Accounting
- Core

3. Built-In Sales and Service Management

Great service and successful selling are inextricably linked. Consistent, responsive service lays the foundation for understanding member needs and making appealing offers. Fusion UltraData helps your staff streamline servicing tasks, while anticipating sales opportunities with every interaction. Inbound service requests can turn into cross-sell opportunities; proactive outbound selling campaigns benefit from disciplined coordination and follow-up from anyone on your team.

Technology is a Game-Changer

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4. Helping Members Help Themselves

Creating a superior service experience also means giving more control and convenience to the member, so they can serve themselves. Fusion UltraData achieves this goal by providing access to member data from any channel and by eliminating credit union staff intervention in transaction processing (within defined risk management controls). Using a single self-service platform that includes Internet banking, business banking, mobile banking, voice banking, mobile app, mobile capture, online account opening and person-to-person payments, members can perform all of their banking transactions and account opening activities through multiple delivery channels.

5. Robust Core Technology To Serve Growing Needs

Fusion UltraData is a flexible core processing solution comprised of seamlessly connected products designed for flexibility, power and expandability. High levels of flexibility within the core offer additional layers of control and enhanced back-office efficiencies. To help you preserve your technology investment, core and optional applications connect to a powerful relational database management system designed to grow with you and your members.

6. Strong Support For Consumer Lending

Fusion UltraData offers a complete array of consumer lending products. Automated lending helps simplify every step of loan origination—from application and credit scoring to document preparation and funding—enabling the origination of loans in a matter of minutes. Indirect lending provides the flexibility necessary to accept applications through multiple channels, including a variety of third-party providers.

7. Highly Scalable, Low-Cost Data Management System

Fusion UltraData includes a multi-dimensional relational database management system that is flexible, easy to manage and delivers powerful capabilities. Robust features allow for high availability, failover and data replication, as well as optimum response times and low total cost of ownership.

8. Improve Efficiency With Customized Workflows

Workflow management tools allow credit unions to streamline business processes, maximize productivity and enhance operational efficiency. To help ensure system operators use the most efficient business processes available, custom workflows can be established for individuals and departments.



9. Risk Management Across Your Portfolio

Senior risk and executive level staff need a tool for consistent analysis of their entire portfolio. Data can be viewed and reported on from the portfolio level down to the single member and specific accounts. Advanced risk management capabilities provide the ability to identify, analyze and report on concentration risk, perform stress tests and monitor key performance metrics.

10. Competitive Card Services

Technology is a game-changer, and Finastra puts the latest capabilities in your hands. From ATM management technology that can help you expand your cross-sell capabilities to secure debit and credit card processing and production services to prepaid cards that can add revenue, our comprehensive suite of card services help make payment processing more efficient and profitable.

11. Multiple Delivery Options

Flexibility to insource or outsource the delivery of Fusion UltraData offers unparalleled optimization and preservation of technology investments and added convenience as your needs evolve. A traditional in-house delivery method provides complete independence and customization options with all the benefits derived from owning and operating a system internally, while a service bureau delivery method provides all the functionality of an in-house system with the added security, convenience, affordability and 24/7 information technology support offered in a service bureau environment.

12. Support For Development

Fusion UltraData development efforts are ongoing, and new features and system enhancements are delivered on a consistent basis. To help ensure your credit union is able to maximize system usage, enhancement requests may be submitted at any time. All enhancement requests are reviewed on a regular basis and considered for inclusion in future product updates and releases.

13. 24/7 Support

Knowledge Management capabilities enable your credit union to rapidly solve problems and answer questions 24 hours a day, seven days a week. Utilizing Web self-service tools in conjunction with a standard support center, Finastra is able to capture the combined wisdom within our organization, as well as the client experience, to ensure your staff benefits from the collective results. Whether through our self-service system or over the phone, our unified approach to support will provide you with speedy resolutions.

About Finastra

Finastra unlocks the potential of people and businesses in finance, creating a platform for open innovation. Formed in 2017 by the combination of Misys and D+H, we provide the broadest portfolio of financial services software in the world today—spanning retail banking, transaction banking, lending, and treasury and capital markets. Our solutions enable customers to deploy mission critical technology on premises or in the cloud. Our scale and geographical reach means that we can serve customers effectively, regardless of their size or geographic location—from global financial institutions, to community banks and credit unions.

Through our open, secure and reliable solutions, customers are empowered to accelerate growth, optimize cost, mitigate risk and continually evolve to meet the changing needs of their customers. 90 of the world's top 100 banks use Finastra technology.

Please visit finastra.com

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