

EMPOWERING BETTER CUSTOMER EXPERIENCES WITH PROSIGN ONLINE

Today's financial institutions face challenges delivering a fast, simple and convenient process for signing loan documents.

DRIVEN

By customer experience and demands, eSignature is a first step towards a digital channel strategy

TODAY'S

Borrowers expect the ability to sign loan documents anywhere, anytime and from any device

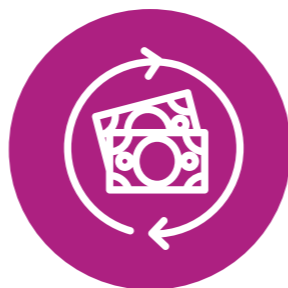
EXPECTATIONS

Met by utilizing eSignature to define efficiency while increasing speed, flexibility and convenience

ADOPTION CRITERIA



Enhanced customer experience



Cost reduction



Speed of transaction

61%

Claim mobile banking has made tracking and spending their money better

3X

Claim more likely to open new accounts with their mobile phone vs. in-person

77%

Claim to always have their mobile phone with them

Improve the customer experience by providing flexibility for how, where and when documents are signed

PROSIGN ONLINE SOLUTION BENEFITS



REMOTE SIGNING



REQUEST CUSTOMER DOCUMENTS



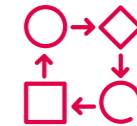
IN-BRANCH SIGNING



AUDIT TRAILS



COMPLIANT CONSENT



AUTOMATED EXPORT TO IMAGING



PAPER SIGNING



ENHANCED AUTHENTICATION